
• **WARNING** •

This manual contains information on limitations regarding product use and function and information on the limitations as to liability of the manufacturer. The entire manual should be carefully read.

Instruction Manual

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. Industry Canada does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

User should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Number of all the devices does not exceed 5.

The REN of this unit is 0.25.

AVIS: L'étiquette de l'Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme à certaines normes de protection, d'exploitation et de sécurité des réseaux de télécommunications. Industrie Canada n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêchent pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être effectuées par un centre d'entretien canadien autorisé désigné par le fournisseur. La compagnie de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, les lignes téléphoniques et les canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales.

AVERTISSEMENT: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas.

AVIS: L'indice d'équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

L'indice d'équivalence de la sonnerie (IES) de ce produit est 0.25.

System Information

Fill out the following information for future reference and store this manual in a safe place.

Access Codes

Your Master Code is: _____

Additional Access Codes:

01 _____ 02 _____ 03 _____ 04 _____
05 _____ 06 _____ 07 _____ 08 _____

Zone Information

There are _____ active zones on the system.

Zone	Protected Area	Zone Type
1	_____	_____
2	_____	_____
3	_____	_____
4	_____	_____
5	_____	_____
6	_____	_____
7	_____	_____
8	_____	_____

The Exit Delay Time is _____ seconds.

The Entry Delay Time is _____ seconds.

For Service

Monitoring Station Information:

Account #: _____ Telephone #: _____

Installer Information:

Company: _____ Telephone #: _____

About Your Security System

Your DSC WLS920 Security System has been designed to provide you with the greatest possible flexibility and convenience. Read this manual carefully and have your installer instruct you on your system's operation and on which features have been implemented in your system. All users of this system should be equally instructed in its use. Fill out the "System Information" page with all of your zone information and access codes and store this manual in a safe place for future reference.

Fire Detection

This equipment is capable of monitoring fire detection devices such as smoke detectors and providing a warning if a fire condition is detected. Good fire detection depends on having adequate number of detectors placed in appropriate locations. This equipment should be installed in accordance with NFPA 72 (N.F.P.A., Batterymarch Park, Quincy MA 02269). Carefully review the Family Escape Planning guidelines in this manual.

NOTE: Your installer must enable the fire detection portion of this equipment before it becomes functional.

Testing

To insure that your system continues to function as intended, you must test your system weekly. Please refer to "Testing Your System" on page 6 of this manual. If your system does not function properly, call your installing company for service.

Monitoring

This system is capable of transmitting alarms, troubles and emergency information over telephone lines to a monitoring station. If you inadvertently initiate an alarm, immediately call the monitoring station to prevent an unnecessary response.

NOTE: The monitoring function must be enabled by the installer before it becomes functional.

General System Operation

Your security system is made up of a DSC WLS920 control unit, and various sensors and detectors. The control unit has an audible indicator and command entry keys, a group of zone and system status lights.

The keypad on the control unit is used to send commands to the system and to display the current system status.

The security system has several zones of area protection and each of these zones will be monitored by a sensor (motion detector, door contact, etc.). A sensor in alarm will be indicated by the corresponding zone lights flashing on the control unit.

IMPORTANT NOTICE

A security system cannot prevent emergencies. It is only intended to alert you and – if included – your monitoring station of an emergency situation. Security systems are generally very reliable but they may not work under all conditions and they are not a substitute for prudent security practices or life and property insurance. Your security system should be installed and serviced by qualified security professionals who should instruct you on the level of protection that has been provided and on system operations.

Access Codes

Access Codes are used to arm and disarm the system. There are 9 access codes available: one Master Code and 8 access codes.

Only the Master Code can be used to program additional security codes and to change other system features as well as to arm and disarm the security system. The Master Code will be supplied to you by your installer. All keypad entries are made by pressing one key at a time.

All access codes can be programmed by following the procedure outlined in "Programming Access Codes" on page 4.

Arming the System

If the Ready light is ON, the system is ready for arming. If the Ready light is OFF, check to see that all doors and windows are closed and that motion is stopped in areas covered by motion detectors. The system cannot be armed unless the Ready light is ON indicating that all zones are closed and the system is in the Ready state.

Enter your access code. As each digit is entered, the keypad sounder will beep. If the access code was entered incorrectly, the keypad buzzer will sound steadily for two seconds. If this occurs, press the [#] key and re-enter your access code. If the correct access code is entered, the keypad sounder will beep quickly and the Armed light will come ON. Exit the premises through the door indicated by your installer as the Exit/Entry door.

The panel will provide an exit delay period, indicated by keypad beeps, for you to exit the premises without causing an alarm. At the end of the exit delay period, all keypad lights, except the Armed light, will turn OFF and the system will be armed. The exit delay time can be changed by your installer.

Alternate Arming Methods

Away Arming

Arming the system in the Away mode will have all interior zones and perimeter zones active. If motion is detected in the interior zones, or if one of the perimeter zones is violated, the alarm sequence will begin. To arm in the Away mode, enter your access code and exit the premises through a designated Exit/Entry door. The system will recognize that occupants have left the premises. Once the exit delay expires, the system will be fully armed.

Audible Exit Fault

In an attempt to reduce false alarms, the Audible Exit Fault is designed to notify you of an improper exit when arming the system in the Away mode. In the event that you fail to exit the premises during the allotted exit delay period, or if you do not securely close the Exit/Entry door, the system will notify you that it was improperly armed in two ways: the control unit will emit one continuous beep and the bell or siren will sound. If this occurs, you must re-enter the premises, enter your access code to disarm the system, and then follow the arming procedure again, making sure to exit the premises in the proper fashion.

Stay Arming

This feature, if enabled by your installer, will allow you to arm the perimeter zones while leaving the interior zones inactive so that you can remain on the premises while the system is armed. When you enter your security code to arm the system and *do not* exit the premises through a designated Exit/Entry door, the system will arm in the Stay mode, automatically bypassing the interior zones.

The interior zones can be reactivated at any time by entering [*][1]. If you reactivate the interior zones, be sure to only inhabit areas not covered by motion detectors. To access areas protected by motion sensors, you must enter your security code and disarm the system.

Arming Without Entry Delay

If you wish to arm your system without the entry delay, enter [*][9] then your access code. The Armed light will flash as a reminder that the system is armed and has no entry delay. An entry through any zone programmed as a delay zone will create an instant alarm.

Quick Arm

When the Quick Arm feature is enabled, the system may be armed by simply pressing [*][0] instead of your access code. Please note that pressing [*][0] will only allow you to arm the system; to disarm, you must enter a valid access code. Your installer will inform you if the Quick Arm feature has been enabled on your system.

Disarming the System

Enter the premises through a designated Exit/Entry door; entering by any other door will sound an immediate alarm. As soon as the Exit/Entry door is opened, the control unit will beep to indicate that the system should be disarmed. Go to the control unit and enter your access code. **If an error is made entering the code, press the [#] key and enter your code again.** As soon as the correct code is entered, the Armed light will go out and the keypad will stop beeping.

The correct access code must be entered before the entry delay period expires. If a valid access code is not entered during this time, the system will go into alarm. The entry delay time may be changed by your installer.

If an alarm occurred while the system was armed, the zone light corresponding to the zone which caused the alarm will flash for 30 seconds. After the 30 second period, the zone light will stop flashing and the panel will return to the Ready state. Pressing the [#] key during the 30 second period will cancel the alarm memory display. To view other alarms, press [*][3].

If a trouble was detected when the panel is disarmed, the System light will turn ON. Call your installer for further information regarding system troubles.

If An Alarm Sounds

Fire Alarm

If your system has been installed with fire detectors and the alarm sounds in a pulsing mode, follow your emergency evacuation plan immediately (see "Fire Escape Planning" on page 7).

Intrusion Alarm

If an intrusion alarm sounds, indicated by a continuous bell or siren, the alarm may be silenced by entering your access code. If the alarm was unintentional, call local authorities immediately to avoid an unnecessary response.

You can determine the source of the alarm by following the instructions in the "Disarming" section (see above). Once the source of the alarm has been corrected, the panel can be restored to its original Armed state.

Arming and Disarming Using Wireless Keys

The wireless key has four buttons which may be programmed for different functions, including Stay Arming, Away Arming and Disarming. Your installer will indicate which option is programmed for each button.

Stay Arm Button

The system will arm in the Stay mode, as described in the "Alternate Arming Methods" section on page 2.

Away Arm Button

The system will arm in the Away mode, as described in the "Alternate Arming Methods" section on page 2.

Disarm Button

Pressing the Disarm button will disarm the system.

Programming Access Codes

There are 9 Access Codes available. They are as follows:

System Master Code

The System Master Code is enabled to perform any keypad function. This code can be used to program all User Codes.

User Codes - Access Codes [01] to [08]

Each User Code can be programmed to have the ability to bypass zones.

How to program Access Codes:

Programming Access Codes is a two step process. First, program the code, then disable Zone Bypassing, if desired.

1. Enter [*] [5] [Master Code]. The keypad will turn on the zone light for any code already programmed.
2. Enter the 2 digit number for the code you want to program. The corresponding zone light will flash.
3. Enter a 4 digit code. The zone light will turn on steady.
4. Continue with steps 2 and 3 until all codes are programmed.

NOTE: Do not press [*] or [#] when programming the 4 digit code.

After all the Codes have been programmed press the [#] key to return to the Ready mode.

How to Enable / Disable Zone Bypassing:

To limit the bypassing ability for a user, disable the bypassing attribute for that user code.

1. Enter [*][5][Master Code]. The keypad will turn on the zone light for any code already programmed.
2. Press [9] to enter the Attribute mode. The keypad will turn on the 'Ready' light and turn off the armed light.
3. Enter the 2 digit number for the code you want to program zone bypass for. Zone light [3] will be on if Zone Bypass is enabled, or off if Zone Bypass is disabled.
4. Enter [3] to turn Zone Bypass ON or OFF, then press [#] key.

After all the codes have been programmed press the [#] key to exit Access Code Programming.

How to erase Access Codes:

Select the code to be erased and press [*].

Zone Bypassing

The zone bypassing function is used when access is needed to part of the protected area while the system is armed. Zones which are temporarily out of service due to damaged wiring or contacts may be bypassed to allow system arming until repairs can be made.

Bypassed zones will not cause an alarm. Zones cannot be bypassed once the system is armed. Bypassed zones are automatically cancelled each time the system is disarmed and must be reapplied before the next arming.

NOTE: For security reasons, your installer may program the system to prevent you from bypassing certain zones.

Bypassing zones reduces your security protection. If you are bypassing a zone due to damaged wiring or contacts, please call a service technician immediately so that the problem can be resolved and your system returned to proper working order. Do not unintentionally bypass zones when you arm your system.

To bypass zones:

Start with the system in the Ready state. Enter [★][1][Zone number(s) to be bypassed].

Enter the zone number(s) as a double digit from 01 to 08. As each zone is bypassed, the corresponding zone light will turn ON. If a zone is bypassed by mistake, press that zone number again and the zone light will turn OFF, indicating that the zone is not bypassed. Press [#] to return to the Ready state.

When the system is disarmed, the System light will be ON if one or more zones are bypassed.

Trouble Conditions

The control panel continuously monitors a number of possible trouble conditions. If one of these trouble conditions occur, System light will be on and the keypad will beep twice every 10 seconds until you press any key on the keypad.

NOTE: A TROUBLE condition reduces the security your system is designed to provide. Call your installing company for service.

Viewing Alarm Memory

The 'System' light will turn on if any alarm occurred during the last armed period or – in the case of 24 hour zones – if an alarm occurred while the panel was disarmed.

To view alarm memory, press [★] [3]. The keypad will flash the System light and light up the zone indicator lights corresponding to the alarm or tamper conditions which occurred during or since the last armed period. To clear the System light, arm and disarm the system.

WLS920 Control Unit



Ready Light:

If the Ready light is ON, the system is ready for arming.

If the Ready light is OFF, check to see that all doors and windows are closed and that all movement is stopped in areas covered by motion detectors. The system cannot be armed unless the Ready light is ON indicating that all zones are closed and the system is in the Ready state.

Armed Light:

If the Armed light is ON, the system has been armed successfully.

System Light:

If the System light is ON steady, there could be an alarm in memory, or a system trouble which needs service, or zones are bypassed. See "Trouble Conditions" and "Viewing Alarm Memory" on page 6, and "Zone Bypassing" on page 4.

The System light will flash when you are programming access codes or performing other programming functions.

Testing Your System

Alarm Test

The Alarm Test provides a two second test of the sounder and bell or siren. Begin with the system in the Ready state.

Enter [*][6][Master Code][4] then press [#] to return to the Ready state.

Full System Test

We recommend that you test your system weekly. Should the system fail to function properly, call your installation company immediately for service.

NOTE: Perform system tests at off-peak hours.

1. Inform the monitoring station that you are testing your system.
2. Begin with the system in the Ready state.
3. Perform a Bell/Battery test by pressing [*][6][Master Code][4]. The bell and keypad buzzer will sound for two seconds and all control unit lights will turn ON. Press [#] to exit.
4. Activate each sensor in turn. From the control unit, observe the zone light turn ON when each sensor is activated. The zone light will turn OFF when the system restores to normal (i.e. door or window closed, detector replaced on backplate). To activate sensors:

Door/Window Contacts: open and close the door or window.

Motion Detectors: Testing motion detectors is done in two steps:

- 1 Remove the motion detector from its mounting plate by holding the detector by its sides and pushing up. Wait 5 seconds, then replace the motion detector on its backplate.
- 2 When the motion detector is replaced on its backplate, the detector will be in "test mode" for the next 90 seconds. During the 90-second test period, the detector's red light will come on each time the motion detector senses motion. To test the detector, walk around the perimeter of the room or area noting that the red light on the detector keeps flashing on and off as you move. If you do not replace all the motion detectors on their backplates, the control unit will indicate that there are Tamper Faults on the system. Check all the motion detectors to be sure that they are mounted properly on their backplates.

After the test period has ended, the motion detector will automatically end its test mode and return to normal operation. (Later versions of motion detectors may stay in "test mode" for 3-4 minutes.)

Smoke Detectors: Remove the detector from its backplate by pushing the locking tab and turning the mounting plate counter-clockwise. Replace the detector on the backplate.

5. If the panel has any fire zones, activation will cause the alarm signal to sound in a pulsed mode.

CAUTION: Do not use an open flame or burning materials to test a smoke or heat detector.

Contact your installer for information on safe methods of testing detectors.

6. When testing is complete, call and advise the monitoring station. Should the system fail to function properly, contact your installer.

NOTE: Some features described above will not be functional unless enabled by your installer. Please ensure that your installer has advised you which features are functional on your system.

Door Chime Feature

The door chime feature is used, while the panel is disarmed, to provide a tone from the keypad each time a door or window is opened or closed. The doors and windows which will provide this indication are programmed by your installer.

To activate the door chime:

Enter [★][4] to turn the door chime feature ON and OFF. When the command is entered, the keypad buzzer will beep 3 times if the door chime feature is enabled and will sound one long beep if it is disabled. Press [#] to return to the Ready state.

Fire Alarm Operation

Alarm

On a fire alarm, the bell or siren will pulse ON and OFF. The transmission of the alarm to the monitoring station will occur immediately.

NOTE: If you suspect that a fire alarm has transmitted and that there is no fire condition, call the monitoring station to avoid an unnecessary response. If a fire condition is apparent, follow your evacuation plan immediately. If the alarm sounds at night, evacuate immediately.

Household Fire Safety Audit

Most fires occur in the home. To minimize this danger, we recommend that a household fire safety audit be conducted and a fire escape plan be developed.

1. Are all electrical appliances and outlets in a safe condition? Check for frayed cords, overloaded lighting circuits, etc. If you are uncertain about the condition of your electrical appliances or household service, have a professional evaluate these units.
2. Are all flammable liquids stored safely in closed containers in a well ventilated cool area? Cleaning with flammable liquids should be avoided.
3. Are fire hazardous materials (matches) well out of reach of children?
4. Are furnaces and wood burning appliances properly installed, clean and in good working order? Have a professional evaluate these appliances.

Fire Escape Planning

There is often very little time between the detection of a fire and the time it becomes deadly. It is thus very important that a family escape plan be developed and rehearsed.

1. Every family member should participate in developing the escape plan.
2. Study the possible escape routes from each location within the house. Since many fires occur at night, special attention should be given to the escape routes from sleeping quarters.
3. Escape from a bedroom must be possible without opening the interior door.
Consider the following when making your escape plans:
 - Make sure that all perimeter doors and windows are easily opened. Ensure that they are not painted shut, and that their locking mechanisms operate smoothly.
 - If opening or using the exit is too difficult for children, the elderly or handicapped, plans for rescue should be developed. This includes making sure that those who are to perform the rescue can promptly hear the fire warning signal.
 - If the exit is above the ground level, an approved fire ladder or rope should be provided as well as training in its use.

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- Exits on the ground level should be kept clear. Be sure to remove snow from exterior patio doors in winter; outdoor furniture or equipment should not block exits.
 - Each person should know of a predetermined assembly point where everyone can be accounted for i.e.: across the street or at a neighbour's house. Once everyone is out of the building, call the Fire Department.
 - A good plan emphasizes quick escape. Do not investigate or attempt to fight the fire, and do not gather belongings or pets as this wastes valuable time. Once outside, do not re-enter the house. Wait for the fire department.
 - Write the fire escape plan down and rehearse it frequently so that should an emergency arise, everyone will know what to do. Revise the plan as conditions change, such as the number of people in the home, or if there are changes to the building's construction.
 - Make sure your fire warning system is operational by conducting weekly tests (see "Fire Alarm Operation" on page 14). If you are unsure about system operation, contact your installing dealer.
 - We recommend that you contact your local fire department and request further information on fire safety and escape planning. If available, have your local fire prevention officer conduct an in-house fire safety inspection.

Maintenance

With normal use, the system requires minimum maintenance. The following points should be observed.

1. Do not wash the security station with a wet cloth. Light dusting with a slightly moistened cloth should remove normal accumulations of dust.
2. The battery/bell test is designed to determine battery condition. We recommended, however, that the stand-by batteries be replaced every three years.
3. For other system devices such as smoke detectors or passive infrared detectors, consult the respective manufacturer's literature for testing and maintenance.

LIMITED WARRANTY

Digital Security Controls Ltd. warrants the original purchaser that for a period of twelve months from the date of purchase, the product shall be free of defects in materials and workmanship under normal use. During the warranty period, Digital Security Controls Ltd. shall, at its option, repair or replace any defective product upon return of the product to its factory, at no charge for labour and materials. Any replacement and/or repaired parts are warranted for the remainder of the original warranty or ninety (90) days, whichever is longer. The original owner must promptly notify Digital Security Controls Ltd. in writing that there is defect in material or workmanship, such written notice to be received in all events prior to expiration of the warranty period.

International Warranty

The warranty for international customers is the same as for any customer within Canada and the United States, with the exception that Digital Security Controls Ltd. shall not be responsible for any customs fees, taxes, or VAT that may be due.

Warranty Procedure

To obtain service under this warranty, please return the item(s) in question to the point of purchase. All authorized distributors and dealers have a warranty program. Anyone returning goods to Digital Security Controls Ltd. must first obtain an authorization number. Digital Security Controls Ltd. will not accept any shipment whatsoever for which prior authorization has not been obtained.

Conditions to Void Warranty

This warranty applies only to defects in parts and workmanship relating to normal use. It does not cover:

- damage incurred in shipping or handling;
- damage caused by disaster such as fire, flood, wind, earthquake or lightning;
- damage due to causes beyond the control of Digital Security Controls Ltd. such as excessive voltage, mechanical shock or water damage;
- damage caused by unauthorized attachment, alterations, modifications or foreign objects;
- damage caused by peripherals (unless such peripherals were supplied by Digital Security Controls Ltd.);
- defects caused by failure to provide a suitable installation environment for the products;
- damage caused by use of the products for purposes other than those for which it was designed;
- damage from improper maintenance;
- damage arising out of any other abuse, mishandling or improper application of the products.

Digital Security Controls Ltd.'s liability for failure to repair the product under this warranty after a reasonable number of attempts will be limited to a replacement of the product, as the exclusive remedy for breach of warranty. Under no circumstances shall Digital Security Controls Ltd. be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of the product or any associated equipment, cost of capital, cost of substitute or replacement equipment, facilities or services, down time, purchaser's time, the claims of third parties, including customers, and injury to property.

Disclaimer of Warranties

This warranty contains the entire warranty and shall be in lieu of any and all other warranties, whether expressed or implied (including all implied warranties of merchantability or fitness for a particular purpose) And of all other obligations or liabilities on the part of Digital Security Controls Ltd. Digital Security Controls Ltd. neither assumes nor authorizes any other person purporting to act on its behalf to modify or to change this warranty, nor to assume for it any other warranty or liability concerning this product.

This disclaimer of warranties and limited warranty are governed by the laws of the province of Ontario, Canada.

WARNING: Digital Security Controls Ltd. recommends that the entire system be completely tested on a regular basis. However, despite frequent testing, and due to, but not limited to, criminal tampering or electrical disruption, it is possible for this product to fail to perform as expected.

Out of Warranty Repairs

Digital Security Controls Ltd. will at its option repair or replace out-of-warranty products which are returned to its factory according to the following conditions. Anyone returning goods to Digital Security Controls Ltd. must first obtain an authorization number. Digital Security Controls Ltd. will not accept any shipment whatsoever for which prior authorization has not been obtained.

Products which Digital Security Controls Ltd. determines to be repairable will be repaired and returned. A set fee which Digital Security Controls Ltd. has predetermined and which may be revised from time to time, will be charged for each unit repaired.

Products which Digital Security Controls Ltd. determines not to be repairable will be replaced by the nearest equivalent product available at that time. The current market price of the replacement product will be charged for each replacement unit.

WARNING Please Read Carefully

Note to Installers

This warning contains vital information. As the only individual in contact with system users, it is your responsibility to bring each item in this warning to the attention of the users of this system.

System Failures

This system has been carefully designed to be as effective as possible. There are circumstances, however, involving fire, burglary, or other types of emergencies where it may not provide protection. Any alarm system of any type may be compromised deliberately or may fail to operate as expected for a variety of reasons. Some but not all of these reasons may be:

■ Inadequate Installation

A security system must be installed properly in order to provide adequate protection. Every installation should be evaluated by a security professional to ensure that all access points and areas are covered. Locks and latches on windows and doors must be secure and operate as intended. Windows, doors, walls, ceilings and other building materials must be of sufficient strength and construction to provide the level of protection expected. A reevaluation must be done during and after any construction activity. An evaluation by the fire and/or police department is highly recommended if this service is available.

■ Criminal Knowledge

This system contains security features which were known to be effective at the time of manufacture. It is possible for persons with criminal intent to develop techniques which reduce the effectiveness of these features. It is important that a security system be reviewed periodically to ensure that its features remain effective and that it be updated or replaced if it is found that it does not provide the protection expected.

■ Access by Intruders

Intruders may enter through an unprotected access point, circumvent a sensing device, evade detection by moving through an area of insufficient coverage, disconnect a warning device, or interfere with or prevent the proper operation of the system.

■ Power Failure

Control units, intrusion detectors, smoke detectors and many other security devices require an adequate power supply for proper operation. If a device operates from batteries, it is possible for the batteries to fail. Even if the batteries have not failed, they must be charged, in good condition and installed correctly. If a device operates only by AC power, any interruption, however brief, will render that device inoperative while it does not have power. Power interruptions of any length are often accompanied by voltage fluctuations which may damage electronic equipment such as a security system. After a power interruption has occurred, immediately conduct a complete system test to ensure that the system operates as intended.

■ Failure of Replaceable Batteries

This system's wireless transmitters have been designed to provide several years of battery life under normal conditions. The expected battery life is a function of the device environment, usage and type. Ambient conditions such as high humidity, high or low temperatures, or large temperature fluctuations may reduce the expected battery life. While each transmitting device has a low battery monitor which identifies when the batteries need to be replaced, this monitor may fail to operate as expected. Regular testing and maintenance will keep the system in good operating condition.

■ Compromise of Radio Frequency (Wireless) Devices

Signals may not reach the receiver under all circumstances which could include metal objects placed on or near the radio path or deliberate jamming or other inadvertent radio signal interference.

■ System Users

A user may not be able to operate a panic or emergency switch possibly due to permanent or temporary physical disability, inability to reach the device in time, or unfamiliarity with the correct operation. It is important that all system users be trained in the correct operation of the alarm system and that they know how to respond when the system indicates an alarm.

■ Smoke Detectors

Smoke detectors that are a part of this system may not properly alert occupants of a fire for a number of reasons, some of which follow. The smoke detectors may have been improperly installed or positioned. Smoke may not be able to reach the smoke detectors, such as when the fire is in a chimney, walls or roofs, or on the other side of closed doors. Smoke detectors may not detect smoke from fires on another level of the residence or building.

Every fire is different in the amount of smoke produced and the rate of burning. Smoke detectors cannot sense all types of fires equally well. Smoke detectors may not provide timely warning of fires caused by carelessness or safety hazards such as smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches or arson.

Even if the smoke detector operates as intended, there may be circumstances when there is insufficient warning to allow all occupants to escape in time to avoid injury or death.

■ Motion Detectors

Motion detectors can only detect motion within the designated areas as shown in their respective installation instructions. They cannot discriminate between intruders and intended occupants. Motion detectors do not provide volumetric area protection. They have multiple beams of detection and motion can only be detected in unobstructed areas covered by these beams. They cannot detect motion which occurs behind walls, ceilings, floor, closed doors, glass partitions, glass doors or windows. Any type of tampering whether intentional or unintentional such as masking, painting, or spraying of any material on the lenses, mirrors, windows or any other part of the detection system will impair its proper operation.

Passive infrared motion detectors operate by sensing changes in temperature. However their effectiveness can be reduced when the ambient temperature rises near or above body temperature or if there are intentional or unintentional sources of heat in or near the detection area. Some of these heat sources could be heaters, radiators, stoves, barbecues, fireplaces, sunlight, steam vents, lighting and so on.

■ Warning Devices

Warning devices such as sirens, bells, horns, or strobes may not warn people or waken someone sleeping if there is an intervening wall or door. If warning devices are located on a different level of the residence or premise, then it is less likely that the occupants will be alerted or awakened. Audible warning devices may be interfered with by other noise sources such as stereos, radios, televisions, air conditioners or other appliances, or passing traffic. Audible warning devices, however loud, may not be heard by a hearing-impaired person.

■ Telephone Lines

If telephone lines are used to transmit alarms, they may be out of service or busy for certain periods of time. Also an intruder may cut the telephone line or defeat its operation by more sophisticated means which may be difficult to detect.

■ Insufficient Time

There may be circumstances when the system will operate as intended, yet the occupants will not be protected from the emergency due to their inability to respond to the warnings in a timely manner. If the system is monitored, the response may not occur in time to protect the occupants or their belongings.

■ Component Failure

Although every effort has been made to make this system as reliable as possible, the system may fail to function as intended due to the failure of a component.

■ Inadequate Testing

Most problems that would prevent an alarm system from operating as intended can be found by regular testing and maintenance. The complete system should be tested weekly and immediately after a break-in, an attempted break-in, a fire, a storm, an earthquake, an accident, or any kind of construction activity inside or outside the premises. The testing should include all sensing devices, keypads, consoles, alarm indicating devices and any other operational devices that are part of the system.

■ Security and Insurance

Regardless of its capabilities, an alarm system is not a substitute for property or life insurance. An alarm system also is not a substitute for property owners, renters, or other occupants to act prudently to prevent or minimize the harmful effects of an emergency situation.

FCC COMPLIANCE STATEMENT

CAUTION: Changes or modifications not expressly approved by Digital Security Controls Ltd. could void your authority to use this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

The user may find the following booklet prepared by the FCC useful: "How to Identify and Resolve Radio/Television Interference Problems". This booklet is available from the U.S. Government Printing Office, Washington D.C. 20402, Stock # 004-000-00345-4.

IMPORTANT INFORMATION

This equipment complies with Part 68 of the FCC Rules. On the side of this equipment is a label that contains, among other information, the FCC registration number of this equipment.

NOTIFICATION TO TELEPHONE COMPANY The customer shall notify the telephone company of the particular line to which the connection will be made, and provide the FCC registration number and the ringer equivalence of the protective circuit.

FCC Registration Number: F53CAN-33159-AL-E

Ringer Equivalence Number: 0.25

USOC Jack: RJ31X

TELEPHONE CONNECTION REQUIREMENTS Except for the telephone company provided ringers, all connections to the telephone network shall be made through standard plugs and telephone company provided jacks, or equivalent, in such a manner as to allow for easy, immediate disconnection of the terminal equipment. Standard jacks shall be so arranged that, if the plug connected thereto is withdrawn, no interference to the operation of the equipment at the customer's premises which remains connected to the telephone network shall occur by reason of such withdrawal.

INCIDENCE OF HARM Should terminal equipment or protective circuitry cause harm to the telephone network, the telephone company shall, where practicable, notify the customer that temporary disconnection of service may be required; however, where prior notice is not practicable, the telephone company may temporarily discontinue service if such action is deemed reasonable in the circumstances. In the case of such temporary discontinuance, the telephone company shall promptly notify the customer and will be given the opportunity to correct the situation.

ADDITIONAL TELEPHONE COMPANY INFORMATION The security control panel must be properly connected to the telephone line with a USOC RJ-31X telephone jack.

The FCC prohibits customer-provided terminal equipment be connected to party lines or to be used in conjunction with coin telephone service. Interconnect rules may vary from state to state.

CHANGES IN TELEPHONE COMPANY EQUIPMENT OR FACILITIES The telephone company may make changes in its communications facilities, equipment, operations or procedures, where such actions are reasonably required and proper in its business. Should any such changes render the customer's terminal equipment incompatible with the telephone company facilities the customer shall be given adequate notice to the effect modifications to maintain uninterrupted service.

RINGER EQUIVALENCE NUMBER (REN) The REN is useful to determine the quantity of devices that you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, you may want to contact your local telephone company.

EQUIPMENT MAINTENANCE FACILITY If you experience trouble with this telephone equipment, please contact the facility indicated below for information on obtaining service or repairs. The telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

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